Confronting Workforce Shortages and Health Worker Well-Being: Harnessing Lessons from Rural Health Settings

*Virtual remarks*

Hybrid meeting hosted at the University of Kansas Medical Center
Ad Astra Room

Monday, December 4th, 2023
11:00 AM – 4:00 PM Central Time

Meeting Objectives:

This hybrid meeting will:
1. Frame the health workforce shortage crisis and discuss its implications for health worker well-being and access to safe, high-quality care delivery.
2. Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.
3. Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

11:00 AM – 11:15 AM CT  Welcome Remarks

Robert D. Simari, MD, Executive Vice Chancellor, University of Kansas Medical Center

Victor J. Dzau, MD, President, The National Academy of Medicine* (Collaborative Co-Chair)

Helen Burstin, MD, MPH, MACP, CEO, Council of Medical Specialty Societies (Planning Committee Co-Chair)

11:15 AM – 11:35 AM CT  Keynote

Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, Indian Health Service

11:35 AM – 12:00 PM CT  Session 1: Health Workforce Data Presentation

Objective: Frame the health workforce shortage crisis and discuss its implications for access to health care worker well-being and safe, high-quality care delivery.

Moderator: Noel Smith, MA, Senior Director PA and Industry Research and Analysis, American Academy of Physician Associates

*Virtual remarks*
Hayden Kepley, PhD, Deputy Director, National Center for Health Workforce Analysis, US Department of Health and Human Services*

Karen Lasater, PhD, RN, FAAN, Jessie M. Scott Term Chair in Nursing and Health Policy, Associate Professor of Nursing, University of Pennsylvania

12:00 PM – 12:40 PM CT  Session 2: Rural Health Case Study Presentation

Objective: Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.

Case Study Presentation
Benjamin Anderson, MBA, MHCDS, President and CEO, Hutchinson Regional Healthcare System, and Former CEO, Kearny County Hospital

Reaction Panel
Margot Savoy, MD, MPH, FAAFP, Senior Vice President of Education, Inclusiveness and Well-Being, American Academy of Family Physicians

Carlton Abner, DNP, RN-BC, Associate Provost of Health and Wellness, Kansas City University

12:40 PM – 1:00 PM CT  Q&A

Moderator: Jennifer Bacani McKenney, MD, Associate Dean of Rural Medical Education, University of Kansas Medical Center

1:00 PM – 1:40 PM CT  Lunch Break

1:45 PM – 2:30 PM CT  Session 3: Strategies to Reach the Quintuple Aim

Objective: Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

Moderator: Candice Chen, MD, MPH, Associate Professor, George Washington University Milken Institute School of Public Health

Successful Models for Team-Based Integrated Care
Anna Ratzliff, MD, PhD, Director, Integrated Care Training Program and Co-Director, AIMS Center at the University of Washington

Rise in Technology Solutions
Greg Ator, MD, FACS, FAMIA, Chief Medical Informatics Officer, KU Health System

Increasing DEI among Healthcare Professionals and Caring for Disproportionally Impacted Populations
Natasha Bray, DO, Dean, Oklahoma State University College of Osteopathic Medicine at the Cherokee Nation

2:30 PM – 2:35 PM CT  Transition into Breakouts

*Virtual remarks
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<tr>
<th>2:35 PM – 3:05 PM CT</th>
<th>Breakout Session</th>
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<td><strong>Objective:</strong> Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.</td>
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<tr>
<td>Group 1: Team-Based Integrated Care (facilitated by Anna Ratzliff)</td>
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<td>Group 2: Technology Solutions (facilitated by Greg Ator)</td>
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<td>Group 3: DEI and Caring for Disproportionally Impacted Populations (facilitated by Natasha Bray)</td>
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<td><strong>NOTE:</strong> Virtual participants will be invited to submit their breakout responses or go on break during this time.</td>
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| 3:05 PM – 3:15 PM CT | Break |

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<tr>
<th>3:15 PM – 3:50 PM CT</th>
<th>Synthesis Discussion</th>
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<tr>
<td><strong>Facilitator:</strong> Tom Field, MEd, Associate Vice Chancellor, Organizational Development, University of Kansas Medical Center</td>
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<tr>
<th>3:50 PM – 4:00 PM CT</th>
<th>Closing Remarks</th>
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<td>Darrell G. Kirch, MD, President Emeritus, Association American Medical Colleges and Adjunct Professor of Psychiatry and Behavioral Sciences, Stanford University <em>(Collaborative Co-Chair)</em></td>
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| 4:00 PM CT | Adjourn |

*Virtual remarks*