**Confronting Workforce Shortages and Health Worker Well-Being: Harnessing Lessons from Rural Health Settings**

*Hybrid meeting hosted at the University of Kansas Medical Center*

*Ad Astra Room*

**Monday, December 4th, 2023**

**11:00 AM – 4:00 PM Central Time**

### Meeting Objectives:

This hybrid meeting will:

1. Frame the health workforce shortage crisis and discuss its implications for health worker well-being and access to safe, high-quality care delivery.
2. Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.
3. Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

### 11:00 AM – 11:15 AM CT Welcome Remarks

**Robert Simari, MD,** Executive Vice Chancellor, University of Kansas Medical Center

**Victor Dzau, MD,** President, The National Academy of Medicine*

**Helen Burstin, MD, MPH, MACP,** CEO, Council of Medical Specialty Societies

### 11:15 AM – 11:35 AM CT Keynote

**Loretta Christensen, MBA, MSJ, FACS,** Chief Medical Officer, Indian Health Service

### 11:35 AM – 12:00 PM CT Session 1: Health Workforce Data Presentation

*Objective: Frame the health workforce shortage crisis and discuss its implications for access to health care worker well-being and safe, high-quality care delivery.*

**Moderator: Noel Smith, MA,** Senior Director PA and Industry Research and Analysis, American Academy of Physician Associates

*Virtual remarks*
Hayden Kepley, PhD, Deputy Director, National Center for Health Workforce Analysis, US Department of Health and Human Services*

Karen Lasater, PhD, RN, FAAN, Jessie M. Scott Term Chair in Nursing and Health Policy, Associate Professor of Nursing, University of Pennsylvania

**12:00 PM – 12:40 PM CT  **  
**Session 2: Rural Health Case Study Presentation**
*Objective:* Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.

**Case Study Presentation**
Benjamin Anderson, MBA, MHCDS, Vice President of Rural Health and Hospitals, Colorado Hospital Association and Former CEO, Kearney County Hospital

**Reaction Panel**
Margot Savoy, MD, MPH, FAAFP, Senior Vice President of Education, Inclusiveness and Well-Being, American Academy of Family Physicians

Carlton Abner, DNP, RN-BC, Associate Provost of Health and Wellness, Kansas City University

**12:40 PM – 1:00 PM CT  **  
**Q&A**

**Moderator:** Jennifer Bacani McKenney, MD, Associate Dean of Rural Medical Education, University of Kansas Medical Center

**1:00 PM – 1:40 PM CT  **  
**Lunch Break**

**1:45 PM – 2:30 PM CT  **  
**Session 3: Strategies to Reach the Quintuple Aim**
*Objective:* Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

**Moderator:** Candice Chen, MD, MPH, Associate Professor, George Washington University Milken Institute School of Public Health

**Successful Models for Team-Based Integrated Care**
Anna Ratzliff, MD, Director, Integrated Care Training Program and Co-Director, AIMS Center at the University of Washington

**Rise in Technology Solutions**
Greg Ator, MD, Associate Professor, The University of Kansas Medical Center

**Increasing DEI among Healthcare Professionals and Caring for Vulnerable Populations**
Natasha Bray, DO, Dean, Oklahoma State University College of Osteopathic Medicine at the Cherokee Nation

**2:30 PM – 2:35 PM CT  **  
**Transition into Breakouts**

*Virtual remarks*
### 2:35 PM – 3:05 PM CT Breakout Session

**Objective:** Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

- Group 1: Team-Based Integrated Care
- Group 2: Technology Solutions
- Group 3: DEI and Caring for Vulnerable Populations

**NOTE:** Virtual participants will be on break during this time.

### 3:05 PM – 3:15 PM CT Break

### 3:15 PM – 3:50 PM CT Synthesis Discussion

**Facilitator:** Tom Field, MEd, Associate Vice Chancellor, Organizational Development, University of Kansas Medical Center

### 3:50 PM – 4:00 PM CT Closing Remarks

### 4:00 PM CT Adjourn

*Virtual remarks*