Confronting Workforce Shortages and Health Worker Well-Being: Harnessing Lessons from Rural Health Settings

*Virtual remarks

Hybrid meeting hosted at the University of Kansas Medical Center
Ad Astra Room

Monday, December 4th, 2023
11:00 AM – 4:00 PM Central Time

---

**Meeting Objectives:**

This hybrid meeting will:

1. Frame the health workforce shortage crisis and discuss its implications for health worker well-being and access to safe, high-quality care delivery.
2. Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.
3. Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

---

11:00 AM – 11:15 AM CT  Welcome Remarks

Robert D. Simari, MD, Executive Vice Chancellor, University of Kansas Medical Center

Victor J. Dzau, MD, President, The National Academy of Medicine* (Collaborative Co-Chair)

Helen Burstin, MD, MPH, MACP, CEO, Council of Medical Specialty Societies (Planning Committee Co-Chair)

11:15 AM – 11:35 AM CT  Keynote

Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, Indian Health Service

11:35 AM – 12:00 PM CT  Session 1: Health Workforce Data Presentation

*Virtual remarks

Objective: Frame the health workforce shortage crisis and discuss its implications for access to health care worker well-being and safe, high-quality care delivery.

Moderator: Noel Smith, MA, Senior Director PA and Industry Research and Analysis, American Academy of Physician Associates
**Hayden Kepley, PhD**, Deputy Director, National Center for Health Workforce Analysis, US Department of Health and Human Services*

**Karen Lasater, PhD, RN, FAAN**, Jessie M. Scott Term Chair in Nursing and Health Policy, Associate Professor of Nursing, University of Pennsylvania

---

**12:00 PM – 12:40 PM CT**  
**Session 2: Rural Health Case Study Presentation**

*Objective: Explore a case study of workforce shortages in rural health settings and highlight their strategies for overcoming workforce challenges and barriers to health worker well-being.*

**Case Study Presentation**  
**Benjamin Anderson, MBA, MHCDS**, President and CEO, Hutchinson Regional Healthcare System, and Former CEO, Kearny County Hospital

**Reaction Panel**  
**Margot Savoy, MD, MPH, FAAFP**, Senior Vice President of Education, Inclusiveness and Well-Being, American Academy of Family Physicians  
**Carlton Abner, DNP, RN-BC**, Associate Provost of Health and Wellness, Kansas City University

---

**12:40 PM – 1:00 PM CT**  
**Q&A**

**Moderator: Jennifer Bacani McKenney, MD**, Associate Dean of Rural Medical Education, University of Kansas Medical Center

---

**1:00 PM – 1:40 PM CT**  
**Lunch Break**

---

**1:45 PM – 2:30 PM CT**  
**Session 3: Strategies to Reach the Quintuple Aim**

*Objective: Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.*

**Moderator: Candice Chen, MD, MPH**, Associate Professor, George Washington University Milken Institute School of Public Health

**Successful Models for Team-Based Integrated Care**  
**Anna Ratzliff, MD, PhD**, Director, Integrated Care Training Program and Co-Director, AIMS Center at the University of Washington

**Rise in Technology Solutions**  
**Greg Ator, MD, FACS, FAMIA**, Chief Medical Informatics Officer, KU Health System

**Increasing DEI among Healthcare Professionals and Caring for Disproportionally Impacted Populations**  
**Natasha Bray, DO**, Dean, Oklahoma State University College of Osteopathic Medicine at the Cherokee Nation

---

**2:30 PM – 2:35 PM CT**  
**Transition into Breakouts**

*Virtual remarks*
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
</table>
| 2:35 PM – 3:05 PM CT | Breakout Session

Objective: Explore successful strategies and solutions to promote health worker well-being, enhance team-based care, and contribute to equitable health outcomes.

Group 1: Team-Based Integrated Care (facilitated by Anna Ratzliff)

Group 2: Technology Solutions (facilitated by Greg Ator)

Group 3: DEI and Caring for Disproportionally Impacted Populations (facilitated by Natasha Bray)

*Virtual participants will be invited to submit their breakout responses or go on break during this time.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:05 PM – 3:15 PM CT</td>
<td>Break</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:15 PM – 3:50 PM CT</td>
<td>Synthesis Discussion</td>
</tr>
</tbody>
</table>

**Facilitator:** Tom Field, MEd, Associate Vice Chancellor, Organizational Development, University of Kansas Medical Center

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:50 PM – 4:00 PM CT</td>
<td>Closing Remarks</td>
</tr>
</tbody>
</table>

**Thomas J. Nasca, MD, MACP,** President and CEO, Accreditation Council for Graduate Medical Education *(Collaborative Co-Chair)*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>4:00 PM CT</td>
<td>Adjourn</td>
</tr>
</tbody>
</table>