# Kapazitätsentwicklung im Quartier (Capacity Building in Small Areas/Neighbourhoods Instrument)

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#### NOTE

This assessment instrument is included as part of the Assessing Meaningful Community Engagement in Health and Health Care Policies and Programs project. For more information on the project visit <u>https://nam.edu/programs/value-sciencedriven-health-care/assessing-meaningful-community-engagement/</u>, and for more information on the Assessment Instrument Summaries visit <u>https://nam.edu/</u> introduction-to-assessment-instrument-summaries.

# Kapazitätsentwicklung im Quartier (Capacity Building in Small Areas/Neighbourhoods Instrument)

The five scales for measuring — Kapazitätsentwicklung im Quartier [[Capacity Building in Residential Areas / Neighborhoods] (KEQ)

Scaling: (nearly) not achieved – slightly achieved – partly achieved – widely achieved – (nearly) completely achieved // cannot assess

### A: Participation

- 1. Residents participate in social, political and cultural life of the area (e.g., membership in associations, self-help groups, neighborhood groups, citizen initiatives).
- 2. Residents participate in community activities in the area (e.g., neighborhood parties or events).
- 3. The active residents stem from all social groups of the population.
- 4. Residents proactively take the initiative to solve perceived problems.
- 5. Residents actively contribute to the planning and implementation of projects in the area.
- 6. Residents "adopt" projects in the area, i.e., they increasingly take more responsibility.
- 7. Public participation is fostered by effective activation techniques (e.g., providing information, activating surveys).
- 8. The opportunities for involvement of citizens and their spokesmen are sufficient (e.g., hearings, advisory boards, working groups).
- 9. Civic involvement in the area is accepted and appreciated.

#### **B: Local Leadership**

- 10. Individuals from the relevant offices and institutions (kindergarten, community work etc.) support the development of the area.
- 11. Medical doctors and individuals from other health-related services are committed to the development of the area.
- 12. Local leaders have the abilities to promote processes of change.
- 13. Local leaders motivate the area's residents to implement their ideas and projects.
- 14. Leadership of local stakeholders is democratic and integrative.
- 15. Activities in the area are documented regularly (e.g., in form of an annual report).
- 16. Target achievement of activities in the area is reviewed systematically.
- 17. Activities are adapted to local conditions (e.g., focusing on specific target groups).
- 18. Local leaders organize necessary qualification and training offers.

#### **C: Available Resources**

- 19. Funding of various projects in the area is sufficient.
- 20. The living environment in the area (e.g., green and playing areas, public places) meets the residents` needs.
- 21. The buildings in the area are in a good condition.
- 22. There are enough information and analyses about the area (e.g., about health and social aspects).
- 23. Different media (e.g., advertising paper, newspaper, internet, etc.) are used to disseminate information on area-related activities and offers.
- 24. Information on area-related activities and offers are conveyed to the residents in different languages.
- 25. The residents of the area are reached by the information media used.
- 26. The residents of the area know their neighbors and aid one another.
- 27. The residents like living in the area.
- 28. The residents' needs (e.g., conviviality, celebrations) can be satisfied in the area.
- 29. People, who do not live here, have a good image of the area.

#### **D: Networking and Cooperation**

- 30. Local players (i.e., persons and/or institutions working for the area) form alliances and partnerships.
- 31. Relevant offices and authorities cooperate with local alliances.
- 32. Networks and cooperation between local players are stable.

- 33. Local players of the alliances in the area cooperate with other players of the city or borough.
- 34. There is a translocal exchange and comparison of experiences between local players in the area and other players (e.g., symposium, networks).
- 35. Translocal networking and cooperation between different players is stable.
- 36. Local cooperation partners use available information in order to overcome problems or to release potential.
- 37. Local partners possess the necessary competence for cooperation (e.g., communication skills, ability to resolve conflicts).
- 38. Local cooperating partners work together efficiently and target- oriented.
- 39. Local cooperating partners are perceived positively in public/in the media.

## E: Health Care

- 40. Medical care for residents (e.g., number of general practitioners, pediatrics, gynecologists and dentists) is adequate.
- 41. Other health services (e.g., midwives, physiotherapy) offer sufficient health promotion.
- 42. The health authority and other public administration departments offer sufficient health promotion services (e.g., vaccination days, dental hygiene training).
- 43. Social services and educational institutions (e.g., kindergarten, schools) provide sufficient health promotion services.
- 44. The area's residents are sufficiently informed about healthcare offers (e.g., general practitioners, pediatrics, gynecologists and dentists).
- 45. The area's residents are sufficiently informed about health promotion services of other health services, the health authority as well as social services and educational institutions.
- 46. "Bridging structures" (e.g., neighborhood office, counseling or information centers) promote the use of medical practices and other healthcare facilities.
- 47. Medical practices and other healthcare services try to remove language and cultural barriers.
- 48. There are sufficient offers promoting and protecting the health of children and adolescents.
- 49. There are sufficient offers promoting and protecting the health of women.
- 50. There are sufficient offers promoting and protecting the health of men.
- 51. There are sufficient offers promoting and protecting the health of people with migrant backgrounds.