Meeting Objectives

- Review and reflect on key themes to emerge from NAM Telehealth and Virtual Care meeting series
- Identify key priorities for actions to improve telehealth and virtual care for pain management and SUD care

9:00am Welcome & Opening Remarks
- Aisha Salman Director, National Academy of Medicine

Part 1: Key Themes and Learnings
9:05 – 10:25 AM

9:05am What Have We Learned from Prior Sessions?
- Helen Burstin Chief Executive Officer, Council of Medical Specialty Societies
- Kelly J. Clark Founder and President, Addiction Crisis Solutions

9:30am Effectiveness, Value and Accountability (15 min)
What do we need to know to determine effectiveness, value, and accountability of telehealth and virtual care for pain management and SUD?
- Ateev Mehrotra Professor, Health Care Policy, Harvard Medical School and Beth Israel Deaconess Medical Center

Moderated Discussion and Participant Q&A (15 min)

10:00am Pre-Breakout Group Discussion: Access
What challenges does the group need to address? What opportunities does the group need to explore?
- Sarah Wattenberg Director, Quality and Addiction Services, National Association for Behavioral Healthcare

10:10am Pre-Breakout Group Discussion: Care Delivery
What challenges does the group need to address? What opportunities does the group need to explore?
• Anna Legreid Dopp Senior Director, Clinical Guidelines and Improvement, American Society of Health-System Pharmacists

10:20am Part 1 Wrap-Up & Breakout Discussion Instructions
• Noah Duff Associate Program Officer, National Academy of Medicine

10:25am BREAK (15 min)

10:40am Part 2: Breakout Discussions
10:40am – 12:00pm

Discussion Questions
1. Are there specific practices for pain management and SUD care that can and should be generalized and scaled?
2. How can barriers be addressed? What is needed to get around barriers? Specific examples (including past successes) are encouraged.
3. What levers need to be prioritized at the patient, health system, regulatory, payer, employer, community, policy, and other levels to advance the use of telehealth and virtual/digital care for pain management and SUD?
4. Recommended action steps for NAM and Collaborative members

• Group 1: Effectiveness, Value, and Accountability – Led by Helen Burstin
• Group 2: Access – Led by Sarah Wattenberg
• Group 3: Care Models – Led by Anna Legreid Dopp

11:10am Bringing it All Together: Where Do We Go from Here?
• Breakout Group Report-Outs (30 min)
• Moderated Discussion (15 min)
  What should NAM and the Action Collaborative do to advance telehealth and virtual care for pain management and SUD care?

11:55am Wrap-Up & Meeting Adjournment
• Helen Burstin Council of Medical Specialty Societies
• Kelly J. Clark Addiction Crisis Solutions
• Noah Duff National Academy of Medicine