Wellsheet Visualizes Key Clinical Data Based on Context

QuickView
Get quickly up to date on just the data you need to see

Appears the same on mobile and within the EHR
Wellsheet’s Demonstrated Success

Improved Productivity

>40% Reduction in Time in EMR per Patient

Analysis conducted using data from Cerner’s Lights On reporting of 520 physician users across two hospitals

Scale of Deployment

> 500,000
Patients Treated Using Wellsheet over 3 years

> 2,000
Monthly Opt-in Physician Users

7
Cerner Hospitals
(Inpatient and Outpatient)
Wellsheet’s Demonstrated Success

Improved User Satisfaction

- Easy to use
- Can find information without too many clicks
- Helps me turn information into intelligence so I can make better decisions
- Results in a high level of patient safety
- Results in high quality of care
- Results in efficient care
- Like using the product
- Would recommend to a colleague

Survey conducted with physician users at RWJBH

40%+ Increase in User Satisfaction

Industry-leading Net Promoter Score

Wellsheet’s Score

Survey conducted with physician users at RWJBH
Michael Ash, MD, FACP
EVP, Chief Transformation Officer – Nebraska Medicine
Vice Chancellor Information & Technology - UNMC
More than **HALF** of U.S. physicians experience burnout.

Each 1 point increase equates to a **43% greater** likelihood of clinical reduction within 24 months.

It costs approximately **$500K** to $2M and 12-14 mos. to replace a physician.

Burnout is shown to increase the risk of medical errors by **200%**.

It is estimated that **80%** of burnout is related to organizational factors.
Health Technology & Burnout

1630 physicians surveyed and...
• 70% reported HIT-related stress
• Stress highest in primary care
• 2.8 times the odds of burnout if reporting poor/marginal time for documentation
• 1.9 times the odds of burnout if reporting moderately high/excessive time on EHRs at home

We Care

**Sprint**
- Scripted phases, data collection and domain-based tasklists/content
- NEED: Project Manager

**Home for Dinner**
- Initially small and voluntary enrollment based on time offerings. Plan to offer CME.
- NEED: Classroom time, peer learners

**Initial Training**
- Look for opportunities to integrate domain-based task lists/content into initial training.
- NEED: Unknown

**Rescue Training**
- At the elbow support for users in need. May be user-directed initially, but should focus on same domain-based tasklist/content
- NEED: Improved outreach, communication, accessibility

**Department-focused community learning**
- Leverage community and department SMEs / user groups to communicate granular details
- NEED: Usage guidelines, naming conventions, interested departments / SMEs

**W**ell-being focused

**E**ngagement

**C**ompassion for you, your team and your patients

**A**wareness through improved communication

**R**eduction of senseless tasks

**E**njoyment
Ambient Documentation

...The pain is just in the small of my back. It’s also very stiff and it hurts to bend over...

...The muscles on either side of your lower spine are in spasm. The spine itself is non-tender. And your reflexes and sensation are normal...

Creates draft note → Quality review and AI Feedback Loop → Provider signs in EHR
LEARNING FROM THE DATA

Workforce Employee Engagement, 2021

Prepared by:
Jessica Dudley, MD
Chief Clinical Officer
ALL EMPLOYEE RELATIVE RISK

Respondents who give Unfavorable scores to “Org values diversity” are 4.3-4.6 times as likely to give Unfavorable scores to Intent to Stay items.

- Responses from n=410,000 employees offered the Diversity & Equity Module in 2021
- Last survey: completed 09-29-2021

Press Ganey Data Science, Oct. 2021

Relative Risk, Unfavorable Scores

Stay with Org Three Years

Stay with Org if Offered Another Job

Healthcare Must-Haves

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LARGEST GENDER-BASED DIFFERENCES

Physicians at Work

Work unit is appropriately staffed

Have sufficient time for best patient care

Involved in decisions that affect my work

Job stress is reasonable

Analysis based on unique respondents for all projects completed between Jan 1, 2018 and Dec 31, 2020

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I rarely lose sleep over work issues.
I am able to free my mind from work when I am away from it.
I can enjoy my personal time without focusing on work matters.
I am able to disconnect from work communications during my free time.
VISIT ENCOUNTER TRAFFIC BY WEEK

Encounters by Week
Jan 5 2020 – Dec 4 2021
In Person defined as MD or Integrated CGCAHPS Base
Virtual defined as Fully Virtual encounter
Source: Infoturn

Percent of Encounters Conducted Virtually
Telemedicine averaged 14.7% of MD encounters during this time period
OVERALL ASSESSMENT ITEMS

Performance on outcome items vary

Additional Survey Outcomes in Appendix

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