



Health Technology for Reducing Burnout: Bridging Islands of Innovation for the Future

**Friday, April 8, 2022
10:00 AM – 2:00 PM ET**

Technology can be both a source of and solution to the challenges of prior authorization, in-basket management, credentialing, documentation burden, and other major drivers of clinician burnout. The NAM Clinician Well-Being Collaborative aims to assemble industry leaders, policy makers, and clinician stakeholders to spotlight promising technologies that alleviate provider burden and enhance patient-centered care, then explore key opportunities for deploying technologies at the health care organization level on a national scale.

The virtual public convening will:

1. Highlight innovations with promise for rapid implementation and broad scale that are available now, note the persistent barriers to penetrating real-world small and large practice settings to be resolved, and identify forward-looking technologies to reduce provider burden.
2. Examine data that illustrate technology related pain points for frontline care providers and that serve as opportunities for innovation.
3. Learn from implementers who have successfully deployed technologies at their institutions to reduce provider burden and can spotlight technologies in development in a variety of practice settings.
4. Discuss the role of federal barriers and incentives in catalyzing implementation of technology innovations to reduce provider burden on a national scale.

10:00 AM Opening Remarks

Tait Shanafelt, Chief Wellness Officer and Associate Dean, Stanford Medicine

10:05 AM Keynote

Objective: Highlight innovations with promise for rapid implementation and broad scale that are available now, note the persistent barriers to penetrating real-world small and large practice settings to be resolved, and identify forward-looking technologies to reduce provider burden.

David Rhew, Global Chief Medical Officer (CMO) and Vice President of Healthcare, Microsoft

10:25 AM Session 1

Objective: Examine data that illustrate technology related pain points for frontline care providers and that serve as opportunities for innovation.

Lisa Rotenstein, Associate Medical Director of Population Health and Assistant Professor of Medicine, Brigham and Women's Hospital

Vicky Tiase, Director of Research Science, New York-Presbyterian Hospital and Assistant Professor, Weill Cornell Medicine

Lisa Suennen, Managing Partner, Venture Valkyrie Consulting

10:55 AM Session 2

Objective: Learn from implementers who have successfully deployed technologies at their institutions to reduce provider burden and can spotlight technologies in development in a variety of settings.

Steve O'Mahony, Senior Vice President and Chief Health Information Officer, RWJBarnabas Health

Michael Ash, Executive Vice President and Chief Transformation Officer, Nebraska Medicine; Vice Chancellor of Information and Technology, UNMC

Jessica C. Dudley, Chief Clinical Officer, Press Ganey

11:25 AM Q&A

Moderator: Helen Burstin, CEO, Council of Medical Specialty Societies (*Planning Committee Member*)

12:00 PM 10-minute Break

12:10 PM Session 3

Objective: Discuss the role of federal barriers and incentives in catalyzing implementation of innovations to reduce provider burden on a national scale.

Fireside Chat:

Christine Cassel, Professor of Medicine, UCSF (*Mobilizing National Stakeholders Working Group Co-Lead*)

Micky Tripathi, National Coordinator for Health Information Technology, US Department of Health and Human Services

Reaction Panel:

Jackie Gerhart, Vice President of Clinical Informatics, Epic

Michael Howell, Chief Clinical Officer, Google

Pippa Shulman, Chief Medical Officer, Medically Home

1:10 PM Breakout Discussions

Facilitator: Joe Kerschner, Dean of the School of Medicine; Provost and Executive Vice President, Medical College of Wisconsin (*Planning Committee Member*)

Breakout Group Leads:

Helen Burstin, CEO, Council of Medical Specialty Societies (*Planning Committee Member*)

Christine Cassel, Professor of Medicine, UCSF (*Mobilizing National Stakeholders Working Group Co-Lead*)

Tait Shanafelt, Chief Wellness Officer and Associate Dean, Stanford Medicine (*Mobilizing National Stakeholders Working Group Co-Lead*)

1:50 PM **Closing Remarks**

Tait Shanafelt, Chief Wellness Officer and Associate Dean, Stanford Medicine (*Mobilizing National Stakeholders Working Group Co-Lead*)

2:00 PM **Adjourn**