NAM CULTURE & INCLUSIVENESS ACTION COLLABORATIVE
Strategic Initiative Framework and Context

Focus: SOCIOCULTURAL INCLUSIVENESS

Strategic target: Full and equitable engagement

Current collaborative projects: Assessing Meaningful Community Engagement for Health and Health Care (2020); Community Health Assessments: Practices and Principles (2020); Working Group on Technologies to Enhance Patient, Family, and Community Engagement (2020); Patient and Family Engaged Care: An Essential Element of Health Equity (2020).

Anchor principles for stewards of sociocultural inclusiveness
Organizations and individuals designing and implementing health care and other health-related research and services in a learning health system are responsible for assuring that the activities are:

- **Personal** | People are engaged on their expressed needs and goals for health and well-being.
- **Effective** | Wraparound services are available to meet individual requirements.
- **Equitable** | People have parity in access to required services, including those for unique needs.
- **Safe** | Research and services contain special safeguards against personal harm.
- **Efficient** | Facilitated linkages are provided when needed among medical and social services.
- **Convenient** | Help with enrollment protocols and home/multi-site services is available.
- **Transparent** | Clinician, payer, industry and government relationships are fully transparent.
- **Adaptive** | Health and health care services are adjusted to changing evidence and circumstances.
- **Secure** | Vulnerable populations are assured appropriate balance between privacy and inclusiveness.

Related contributions (from the NAM Learning Health System Series and throughout the Academies):
- Procuring Interoperability: Achieving High-Quality, Connected, and Person-Centered Care (2019);
- Communities in Action (2017), Perspectives on Health Equity and Social Determinants (2017), Guiding

Dashboard indicators (examples):
1. Indicator target: Percent of population without medical insurance
2. Indicator target: Percent of adults self-reporting fair or poor general health
3. Indicator target: Differences in perception of well-being
4. Indicator target: Differences in infant mortality rate
5. Indicator target: People who were delayed or skipped needed medical care in the last 12 months
6. Indicator target: Proportion of persons who report poor patient/provider communication

NAM Health Inclusiveness Learning Network
Network organizations will represent patient, family, and community voice, federal agencies, health care providers, health-related businesses, medical educators, patient advocacy organizations, philanthropy, professional societies, and research organizations.

National policy levers
- Inadmissibility on Public Charge Grounds Rule (2019)
- CMS Meaningful Measures (2018)
- CHRONIC Care Act (2018)
- Medicaid 1115 Waivers under the Social Security Act (2017)
- 21st Century Cures Act (2016)
- CMMI Alternative Payment Model Program (2016)
- Patient Protection and Affordable Care Act (2010)