The CIAC engages the expertise of key stakeholders—including clinicians, patient and family organizations, and government agencies—to improve services both inside and outside the health system. Projects stewarded by the CIAC focus on measuring and evaluating community engagement, fostering a continuum of care to meet both health and social needs for vulnerable populations, and advancing equitable practices at all levels of the health system.

The CIAC is co-chaired by Mary D. Naylor of the University of Pennsylvania School of Nursing and the NewCourtland Center for Transitions and Health, Bill Novelli of Georgetown University and C-TAC, and Sandra R. Hernández of the California Health Care Foundation.

**KEY FOCUS AREAS**

- Create a person-centered medical culture that prioritizes equitable and effective care options tailored to patients’ needs and preferences.
- Engage communities to ensure that health care practices and health policies are meaningfully informed and relevant to the communities they serve.
- Collaborate with community leaders, patients, families, caregivers, and clinicians to identify the necessary conditions for shared decision-making that best meet everyone’s needs and advance equitable decision-making protocols that are accessible and scalable.

CIAC’s priority is to advance a culture of health equity and engagement that places the needs of people and communities at its core.