Building a Health System that is Equipped to Prevent, Treat, and Manage OUD

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May 20, 2020
Holistic Approach to OUD Management

**Preventing: Care Collaboration**
- Co-located BH and Medical Care Managers
- Project Echo – facilitating OUD hubs for medical and behavioral providers
- SUD assessment promotion by PCPs
- Pharmacy data analytics
- Predictive modeling tools
- Fraud, Waste and Abuse program implementation

**Treating: Provider Network**
- Innovative providers and programs
  - Aware Recovery Care
  - Groups Recover
- Tele-health and digital expansion
- Preferred Provider Network development – opioid provider dashboard development
- External collaboration w/Shatterproof, BCBSA and Alliance for Addiction Payment Reform
- Preferred Provider Network development – opioid provider dashboard development

**Managing: Clinical Program Enhancements**
- Facility-based and “Feet on the Street” Case Managers and Peer Supports
- ‘Changing Pathways’ pilot launches in multiple markets
- SUD training for clinical associates
- Social Determinants of Health disparity program design advancement

- Value-based payment programs
COVID Enhancements

1. 39,724 unique members had an SUD tele-health OP session thru 4/30 compared to 3,680 in the prior year
2. 314 OUD members and 428 SUD members attended a virtual IOP session thru 4/30
3. 8,645 unique members had a virtual MAT service thru 4/15
4. 55 Peer Support associates pivoted from in person to virtual peer support
5. 18 members initially enrolled in a weekly NY Peer-led support group pilot starting on 4/27
6. 2,800+ providers have participated in a weekly Provider-focused webinar series
7. 998 SUD outreach calls have been made, approx. 142 resulted in a report of some need for assistance
8. 2 Project Echo OUD hubs have transitioned to COVID-focused supports and treatment management
Thank you

Contact Us

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