



National Academy of Medicine

Action Collaborative on Clinician Well-Being and Resilience

CASE STUDY WEBINAR SERIES

Virginia Mason Kirkland Medical Center

Speaker Biographies



Tiffany Bierbrauer, MA-C is Primary Care Medical Assistant (MA) Supervisor at Virginia Mason Kirkland Medical Center. Her areas of expertise include primary care operations, MA competency and standard work, and clinical access. She received her MA training from Everest College in 2008.



Susan Corbridge, MS, NP, PhD, is a Clinical Professor and the Executive Associate Dean in the College of Nursing at the University of Illinois at Chicago, and a Clinical Professor and nurse practitioner in the Division of Pulmonary, Critical Care, Sleep and Allergy at UI Health, University of Illinois at Chicago. Her scholarship is focused on the development and implementation of innovative interprofessional practice and education models.



Richard Furlong, MD is certified by the American Board of Internal Medicine (1989) as a primary care physician of general internal medicine. He is the Section Head and Medical Director, the Director of Primary Care Access and Call Center Operations, and the Co-Director of Informatics at the Department of Primary Care at Virginia Mason Kirkland Medical Center. He is also a government appointed member of the Bree Collaborative at Washington State. His areas of expertise include access, cognitive screening, and informatics. He was awarded the Mary McClinton Patient Safety Award in 2019. He completed his medical school training at the Medical College of Wisconsin, Milwaukee in 1986, and his internal medicine residency at Virginia Mason Medical Center in 1989.



Rashell Monillas, RN MSN, is the RN Operations Manager at Virginia Mason Kirkland Medical Center. Her areas of expertise include primary care, specialty departments, care management, and quality improvement. She received her Medical Assistant training from Eton Technical College in 2001, her Associates Degree in Nursing from Shoreline Community College in 2011, and her Bachelor of Science of Nursing (2013) and Master of Science of Nursing (2019) from Western Governor's University.



Jenny Park, PharmD, is a Board certified ambulatory care pharmacist at the Virginia Mason Kirkland Medical Center. She is a member of the American Society of Health-System Pharmacists. Her areas of expertise include anemia, anticoagulation, behavioral health, chronic opioid therapy, hyperlipidemia, hypertension, and smoking cessation. She completed her pharmacy school training at Loma Linda University in 2006 and her residency at Virginia Mason Medical Center in 2007.