



## **Quality Insights Organizational Commitment Statement**

Quality Insights is a non-profit organization that brings people and information together to improve health. We are committed to reversing the opioid crisis and are actively addressing the opioid epidemic by recruiting partners and leveraging existing relationships to provide a wide range of opioid-related education, data, networking and assistance for multiple organizations.

Quality Insights serves the Centers for Medicare & Medicaid Services (CMS) by engaging patients, providing tools & resources, promoting adoption of prescribing guidelines and convening stakeholders to reduce opioid misuse and diversion. Our work includes producing individualized data reports for prescribers and conducting an educational campaign along with technical assistance that encourages the adoption of comprehensive pain assessments and evidence-based pain management approaches across West Virginia, Pennsylvania, Delaware, New Jersey and Louisiana.

Quality Insights serves the Pennsylvania Department of Health by conducting on-site medical education sessions called Evidence-Based Prescribing: Tools You Can Use to Fight the Opioid Epidemic in six Continuing Medical Education (CME)-eligible learning modules that are available free-of-charge, with no required minimum participation. Any Pennsylvania provider can schedule a free learning session with Quality Insights to prevent substance misuse.

Quality Insights serves the Delaware Health and Social Services Division of Public Health by offering providers comprehensive academic detailing, workflow assistance, tools and resources to encourage participation in Delaware's Prescription Monitoring Program (PMP), and increase use of prescribing guidelines, pain tools, urine drug screening and non-opioid alternatives and incorporate safe prescribing practices to reduce opioid misuse and improve overall patient healthcare outcomes.

Quality Insights serves Healthy Connections, a Huntington, West Virginia-based coalition serving pregnant women and mothers with substance use disorder, by providing in-kind communications and web development services, which includes developing and sustaining an intensive outreach campaign designed to share services, reduce stigma, and measure the most effective strategies for reaching individuals in need of services and transforming public attitudes and perceptions related to addiction and substance use disorder.

Specific Healthy Connections services marketed by Quality Insights include a monthly Knowledge in Developmental Steps (KIDS) Clinic that brings together multiple provider disciplines to care for children who were neonatally exposed to substances and the group's Family Navigators who serve as the foundation for providing guidance to the most appropriate resources for those with substance use disorder and their families.

But this is just a start. Quality Insights welcomes any opportunity to discuss, partner, share plans of action, and collaboratively accelerate change in reversing the nation's opioid crisis. By collaborating, we can and will make a positive difference in the fight to combat the opioid epidemic.