



A RELENTLESS PURSUIT OF INNOVATION TO IMPROVE PATIENT CARE

WYATT W. DECKER, M.D.

January 25, 2018

MAYO CLINIC AT A GLANCE

63,078

ADMINISTRATIVE
& ALLIED HEALTH
STAFF



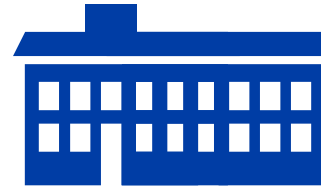
4,590

PHYSICIANS &
SCIENTISTS



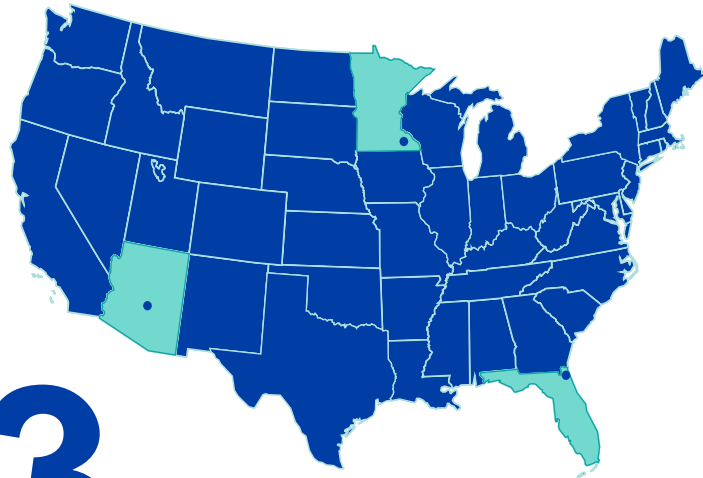
5

SCHOOLS



1.3 M

UNIQUE PATIENTS FROM EVERY
STATE & 135 COUNTRIES



3

PRIMARY LOCATIONS

MAYO CLINIC HEALTH SYSTEM

A system of owned clinics & hospitals in 70 communities across 3 states

MAYO CLINIC CARE NETWORK

A medical alliance of independent health care organizations
collaborating with Mayo Clinic to better serve patients


The best interest of the patient
is the only interest to be
considered, and in order that
the sick may have the benefit
of advancing knowledge,
UNION OF FORCES
is necessary.

William J. Mayo



AN ORGANIZATIONAL STRUCTURE BUILT TO SUPPORT SYSTEMS IMPROVEMENT




QUALITY DASHBOARD: TRUSTED & AFFORDABLE

| Status | Indicator | Current Value | Target | SPC Alert | Updated |
|------------------------------------|---|---------------|--------|---|----------|
| Care Coordination and Patient Flow | | | | | |
| ✗ ▲ | Core ED - 1b Median Time Arrival to ED Departure for Admit ED pts - PPS (MC) | 235.0 | 180.0 | | Nov 2017 |
| ✗ ▼ | Core ED - 2b Admit Decision Time to ED Departure - PPS (MC) | 86.0 | 42.0 | | Nov 2017 |
| ✗ ▲ | Core ED OP - 18b - Median Time Arrival to ED Departure - PPS (MC) | 132.0 | 96.0 | | Nov 2017 |
| ★ ▼ | Length of Stay - Observed to Expected (MC) | 0.83 | 0.92 | | Q2 2017 |
| ⚠ ▲ | Readmissions - All Cause Within 30 Days (All Payers) - UHC (MC) | 12.55% | 10.80% | | Q2 2017 |
| ★ ▲ | Readmissions - All Cause Within 30 Days (Medicare) - PEPPER (MC) | 16.31% | 20.00% | | Q3 2017 |
| Improving Patient Survival | | | | | |
| ★ ▼ | Mortality Observed to Expected (MC) | 0.52 | 0.67 |  | Q2 2017 |
| Preventing Harm | | | | | |
| ⚠ ▼ | Preventable Harm (MC) | 7.0 | 6.0 | | Q3 2017 |
| ★ ▼ | Medication Events with Harm per 1,000 Patient Days (MC) | 0.020 | 0.023 | | Nov 2017 |
| ✗ ▲ | Reportable Adverse Healthcare Events per 1,000 Patient Days (MC) | 0.257 | 0.023 | | Nov 2017 |
| ✗ ▲ | Serious Harm per 1,000 Patients Days (MC) | 0.099 | 0.023 | | Nov 2017 |
| ★ ▲ | PSI - 04 - Death Among Surgical Pts. w/Treatable Serious Conditions Rate Per 1,000 - PPS (MC) | 80.52 | 102.70 | | Q3 2017 |
| ★ — | Core VTE - 6 Incidence of Potentially Preventable VTE - PPS (MC) | 0.00% | 0.10% | | Nov 2017 |
| Reducing Variation in Care | | | | | |
| ✗ ▲ | Core Stroke - All-or-None - PPS (MC) | 94.08% | 99.30% | | Nov 2017 |

QUALITY DASHBOARD: VALUE BASED PURCHASING

| Status | Indicator | Current Value | Target | SPC Alert | Updated |
|----------------------------------|--|---------------|---------|-----------|----------|
| Core Measures | | | | | |
| ✗ ▲ | Core IMM - 2 - Influenza Vaccination for Inpatients - PPS (MC) | 89.61% | 100.00% | ✗ | Nov 2017 |
| ★ — | Core PC - 1 - Elective Delivery - PPS (Midwest) | 0.00% | 0.00% | | Nov 2017 |
| Improving the Patient Experience | | | | | |
| ⚠ ▼ | HCAHPS - Care Transitions - PPS (MC) | 60.88% | 62.44% | | Oct 2017 |
| ✗ ▼ | HCAHPS - Cleanliness of Environment - PPS (MC) | 60.88% | 79.00% | | Oct 2017 |
| ✗ ▼ | HCAHPS - Communication about Medications - PPS (MC) | 66.41% | 73.66% | | Oct 2017 |
| ⚠ ▼ | HCAHPS - Communication with Doctors - PPS (MC) | 84.41% | 88.51% | | Oct 2017 |
| ⚠ ▼ | HCAHPS - Communication with Nurses - PPS (MC) | 83.75% | 86.68% | | Oct 2017 |
| ⚠ ▼ | HCAHPS - Discharge Information - PPS (MC) | 89.91% | 91.63% | | Oct 2017 |
| ⚠ ▼ | HCAHPS - Overall Rating of Hospital - PPS (MC) | 81.89% | 84.58% | | Oct 2017 |
| ✗ ▼ | HCAHPS - Pain Management - PPS (MC) | 71.18% | 78.46% | | Oct 2017 |
| ✗ ▼ | HCAHPS - Quietness of Environment - PPS (MC) | 61.00% | 79.00% | | Oct 2017 |
| ✗ ▼ | HCAHPS - Responsiveness of Hospital Staff - PPS (MC) | 70.22% | 80.35% | ✗ | Oct 2017 |
| Preventing Harm | | | | | |
| | PSI - 90 - PSI Composite - PPS (MC) | None | 0.58 | | Q3 2017 |
| ⚠ ▼ | PSI - 03 - Pressure Ulcer Rate Per 1,000 - PPS (MC) | 0.08 | 0.00 | | Q3 2017 |
| ⚠ ▲ | PSI - 06 - Iatrogenic Pneumothorax Rate Per 1,000 - PPS (MC) | 0.26 | 0.10 | | Q3 2017 |
| ⚠ ▲ | PSI - 08 - In Hospital Fall with Hip Fracture Rate per 1,000 - PPS (MC) | 0.06 | 0.00 | | Q3 2017 |
| ★ ▲ | PSI - 09 - Post-Operative Hemorrhage or Hematoma Rate Per 1,000 - PPS (MC) | 2.24 | 3.20 | | Q3 2017 |
| ▼ | PSI - 10 - Post-Operative Acute Renal Injury Requiring Dialysis Rate Per 1,000 - PPS (MC) | 2.43 | n/a | | Q3 2017 |
| ▲ | PSI - 11 - Post-operative Respiratory Failure Rate Per 1,000 - PPS (MC) | 3.96 | n/a | ▲ | Q3 2017 |
| ★ ▲ | PSI - 12 - Perioperative PE or DVT Rate per 1,000 - PPS (MC) | 3.76 | 4.50 | | Q3 2017 |
| ⚠ ▼ | PSI - 13 - Post-Operative Sepsis Rate Per 1,000 - PPS (MC) | 5.39 | 3.40 | | Q3 2017 |
| ★ ▼ | PSI - 14 - Post-Operative Wound Dehiscence Rate Per 1,000 - PPS (MC) | 0.00 | 0.00 | | Q3 2017 |
| ⚠ ▲ | PSI - 15 - Unrecognized Abdominopelvic Accidental Puncture or Laceration Rate per 1,000 - PPS (MC) | 1.27 | 0.80 | | Q3 2017 |
| ▲ | CAUTI SIR-ICU (MC) | 0.416 | 0.906 | | Q3 2017 |

QUALITY DASHBOARD: PATIENT SAFETY

| | | | | | |
|-----------------|--|---------|--------|---|----------|
| ★ ▼ | Mortality Observed to Expected (MC) | 0.52 | 0.67 |  | Q2 2017 |
| Preventing Harm | | | | | |
| ▼ ▼ | Preventable Harm (MC) | 7.0 | 6.0 | | Q3 2017 |
| ✗ ▲ | Reportable Adverse Healthcare Events per 1,000 Patient Days (MC) | 0.257 | 0.023 | | Nov 2017 |
| ✗ ▲ | Serious Harm per 1,000 Patients Days (MC) | 0.099 | 0.023 | | Nov 2017 |
| ★ ▼ | Medication Events with Harm per 1,000 Patient Days (MC) | 0.020 | 0.023 | | Nov 2017 |
| ▲ | Inpatient Falls per 1,000 Patient Days-NDNQI (MC) | 2.066 | n/a | | Q3 2017 |
| ▼ | Inpatient Falls with Injury per 1,000 Patient Days-NDNQI (MC) | 0.515 | n/a | | Q3 2017 |
| ▼ ▼ | PSI - 03 - Pressure Ulcer Rate Per 1,000 - PPS (MC) | 0.08 | 0.00 | | Q3 2017 |
| ★ ▲ | PSI - 04 - Death Among Surgical Pts. w/Treatable Serious Conditions Rate Per 1,000 - PPS (MC) | 80.52 | 102.70 | | Q3 2017 |
| ▼ ▲ | PSI - 06 - Iatrogenic Pneumothorax Rate Per 1,000 - PPS (MC) | 0.26 | 0.10 | | Q3 2017 |
| ▼ ▲ | PSI - 08 - In Hospital Fall with Hip Fracture Rate per 1,000 - PPS (MC) | 0.06 | 0.00 | | Q3 2017 |
| ★ ▲ | PSI - 09 - Post-Operative Hemorrhage or Hematoma Rate Per 1,000 - PPS (MC) | 2.24 | 3.20 | | Q3 2017 |
| ▼ | PSI - 10 - Post-Operative Acute Renal Injury Requiring Dialysis Rate Per 1,000 - PPS (MC) | 2.43 | n/a | | Q3 2017 |
| ▲ | PSI - 11 - Post-operative Respiratory Failure Rate Per 1,000 - PPS (MC) | 3.96 | n/a |  | Q3 2017 |
| ★ ▲ | PSI - 12 - Perioperative PE or DVT Rate per 1,000 - PPS (MC) | 3.76 | 4.50 | | Q3 2017 |
| ▼ ▼ | PSI - 13 - Post-Operative Sepsis Rate Per 1,000 - PPS (MC) | 5.39 | 3.40 | | Q3 2017 |
| ★ ▼ | PSI - 14 - Post-Operative Wound Dehiscence Rate Per 1,000 - PPS (MC) | 0.00 | 0.00 | | Q3 2017 |
| ▼ ▲ | PSI - 15 - Unrecognized Abdominopelvic Accidental Puncture or Laceration Rate per 1,000 - PPS (MC) | 1.27 | 0.80 | | Q3 2017 |
| | PSI - 90 - PSI Composite - PPS (MC) | None | 0.58 | | Q3 2017 |
| ▼ | PSI - Event Free Discharges - PPS (MC) | 99.355% | n/a | | Q3 2017 |
| ★ — | Core VTE - 6 - Incidence of Potentially-Preventable VTE - Quarterly (MC) | 0.00% | 0.10% |  | Q3 2017 |
| ★ ▲ | CAUTI SIR-ICU (MC) | 0.416 | 0.906 | | Q3 2017 |
| | CAUTI SIR-ICU - By Facility (MC) | None | 0.906 | | Q3 2017 |
| ▲ | CAUTI SIR - ICU and Med Surg (MC) | 0.579 | n/a | | Q3 2017 |
| | CAUTI SIR - ICU and Med Surg - By Facility (MC) | 0.571 | n/a | | Q3 2017 |

ASSETS THAT ENHANCE OUR LEARNING ORGANIZATION

MAYO MODEL OF RESEARCH



DISCOVERY



TRANSLATION



APPLICATION



TEAM SCIENCE



SURF PROGRAM PRE-SELECTION: APPLICATIONS DUE DECEMBER 1, 2017

Summer Undergraduate Research Fellowships (SURF) at Mayo Clinic provide an unmatched research experience. Illinois undergraduate students may **apply for 2018 pre-selection** until December 1.



BLOG

Visual Analytics for Precision Medicine - Research Collaboration Highlight

It really all began thanks to Dr.

NEWS

Novel Chip-based Gene Expression Tool Analyzes RNA Quickly and Accurately

A University of Illinois and Mayo

CALENDAR

There are no engagement opportunities available at this time.

To receive the most current information on funding opportunities and other events

Mayo Clinic and Arizona State University Alliance for Health Care

Innovating health care delivery, education and research

[Learn about our Alliance](#)



Welcome to the Mayo Clinic and Karolinska Institutet Collaboration Platform

[Grants](#)

[Annual Meeting](#)

[History](#)

[Travel Details](#)

[Contact](#)

New report: Successful strategy for broad-based collaboration

The partnership between Karolinska Institutet and Mayo Clinic includes not only successful research projects but also unique collaborations in innovation, administration and education, a new evaluation shows. [Read more](#)



STRATEGIC ALLIANCES & COLLABORATIONS

INNOVATION TO IMPACT, TOWARD THE FUTURE OF MEDICINE

ENHANCING THE PRACTICE



CENTER FOR THE SCIENCE OF HEALTHCARE DELIVERY

*Use data-driven
science to improve
the quality, safety
and value of health
care and create better
patient experiences*



EXAMPLE: OPTUM LABS

Focus areas:

- Over- and under-use of tests and medications, including identifying resultant medical complications and burdens to individuals and healthcare system
- Comparative effectiveness of different medications, types of surgery or other therapeutic interventions
- Incidence and outcomes of diseases and conditions
- Preference and prevalence of different treatments for a particular disease or condition
- Effects of adherence to or change of therapy to long-term patient outcomes



60+ papers published

Opioid Prescribing for Opioid-Naive Patients in Emergency Departments and Other Settings: Characteristics of Prescriptions and Association With Long-Term Use.

Ann Emerg Med. 2017 Sep 21. pii: S0196-0644(17)31526-3. doi: 10.1016/j.annemergmed.2017.08.042.

Feeding Tubes and Health Care Service Utilization in Amyotrophic Lateral Sclerosis: Benefits and Limits to a Retrospective, Multicenter Study Using Big Data.

Inquiry. 2017 Jan 1;54:46958017732424. doi: 10.1177/0046958017732424.

Photon and Proton Radiation Therapy Utilization in a Population of More Than 100 Million Commercially Insured Patients.

Int J Radiat Oncol Biol Phys. 2017 Dec 1;99(5):1078-1082. doi: 10.1016/j.ijrobp.2017.07.042. Epub 2017 Aug 2. PMID: 28939229

Increased Computed Tomography Utilization in the Emergency Department and Its Association with Hospital Admission.

West J Emerg Med. 2017 Aug;18(5):835-845. doi: 10.5811/westjem.2017.5.34152. Epub 2017 Jul 19. PMID: 28874935



◀ CENTER FOR INNOVATION

CENTER FOR INDIVIDUALIZED MEDICINE ▶





“

**Do what you can,
with what you have,
where you are. ”**

- Theodore Roosevelt

