

The Doctors Company Statement on Commitment to Clinician Well-Being

The Doctors Company has always been guided by our mission: *to advance, protect, and reward the practice of good medicine.*

As healthcare delivery continues to undergo rapid change, those who practice medicine have never been under greater pressure. Contradictory regulations, a rapidly-changing payment system, expanding reporting mandates, and ever-present cyber threats all combine to jeopardize the doctor-patient relationship.

That's why we are dedicated to helping doctors and practices anticipate issues ahead and to being a strong, proactive partner for those delivering care.

We recognize how the growing administrative demands and distractions rooted in our complex healthcare system conflict with how physicians and others want to provide care. This conflict contributes to alarming rates of clinician stress and burnout—potentially leading to more medical errors and the potential for patient harm.

We are committed to reversing the trends associated with clinician stress by sharing information and tools that address some of the known causes of stress and burnout. This includes publishing data-driven claims studies to provide insight into allegations and contributing factors underlying lawsuits and, most importantly, the strategies that can prevent harm to patients and mitigate risks of litigation. We also recognize that physicians may be sued or have a report filed with their medical board. Accordingly, we provide education to help our members understand the legal process and cope with the stress that lawsuits impose on practices, personal lives, and close relationships.

Digital health innovation, industry consolidation, new technology, and regulation are some of the factors that change the way physicians and practice managers deliver care. The Doctors Company will continue to work with our members, advisory groups, and other experts to develop resources to help members manage these changes—by building healthier work environments with highly functional clinical teams, effective processes, and strong communication. Our efforts will continue to support physicians, nurses, and other clinicians so they can provide care that aligns with their professional ethic and caregiving mission.

We believe we should serve the medical profession by partnering with those who provide care—so that doctors can focus on making decisions based on the best outcomes for patients, rather than on threats of litigation, invasive regulation, or financial loss. An unwavering commitment to clinician well-being is essential to optimizing quality of care and patient safety.

The Doctors Company is the nation's largest physician-owned medical malpractice insurer, with 80,000 members and over \$4 billion in assets. Discover how we are taking the mal out of malpractice insurance at thedoctors.com.