Care Culture and Decision-Making
Innovation Collaborative

National Academy of Medicine
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What We Do
The National Governors Association (NGA) is the bipartisan organization of the nation’s governors. Through NGA, governors share best practices, speak with a collective voice on national policy and develop innovative solutions that improve state government and support the principles of federalism.

Founding
The May 1908 meeting of President Theodore Roosevelt and governors led to the creation of the National Governors Association.
Health Division Core Focus Areas

- Health Systems Transformation
- Medicaid and Health Insurance
- Workforce
- Public Health
- Data and Analytics
- Behavioral Health and Social Determinants of Health
State Work Shaping Integration of Social and Health Services

Innovation Drivers Within States

- Medicaid Waivers
- Complex Care Programs
- Children’s Cabinets
Washington: Accountable Communities of Health (ACHs)

- Local collaboration to address health issues
- Better align program elements to improve whole person care
- Support existing initiatives, e.g. value-based purchasing
Washington: Accountable Communities of Health (ACHs)

- Adopt transformation projects that target regional challenges
- Solicit community feedback to develop transformation plans
- Get approval from the state to work on these projects
- Coordinate & oversee the work
- Distribute incentive funds to partnering providers for achievement of milestones
California: Whole Person Care Pilot

- Part of larger 1115 Waiver
- 5-year program, $1.5 billion in federal funds
- Targets frequent users of Medicaid
- Coordinates PH, BH, and social services

Diagram:
- Maximize allowable tenancy supports
- Whole person care
- Value-based payment reform
California: Health Home Program

Administered through MCOs

Community provider (FQHCs, etc.)
- Ex: Dedicated care manager
- Ex: Community health worker
- Ex: Housing navigators
NGA’s Complex Care Work with States

The road map emphasizes providing person-centered engagement and comprehensive care coordination with a multidisciplinary care team, including behavioral health, primary care, and social supports.
Complex Care Project: Michigan Example

Michigan: Housing as a Social Determinant of Health

Necessary State Partnerships

<table>
<thead>
<tr>
<th>Michigan State Housing Authority</th>
<th>State Medicaid Agency</th>
<th>Behavioral Health</th>
<th>Human Services</th>
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Key Partners:
- Developers, supportive housing providers
- Key Partners: Hospitals, physicians, health plans, CWHs
- Key Partners: Community MH centers, service providers
- Key Partners: Community action agencies, TA providers

- Housing first strategy
- Analyzed Medicaid claims
- Combined data sets
- Analyzed homeless data
- Identified homeless SU population
- Supportive housing solutions
Governors’ Children’s Cabinets

Provide a governance structure to bring together leadership from child-serving agencies to identify and lead implementation of cross-sector solutions supporting child well-being and success.

Can more effectively and efficiently meet governor’s priorities and goals that cut across agencies and collaboratively partner with key stakeholders.

Key functions are to coordinate policies and programs and align resources to address the needs of children and their families, which can include health, social services, and economic development.
Maryland’s Children’s Cabinet

Children’s Cabinet

- Promote governor’s vision for children
- Regular forum for state agencies to address challenges and coordinate policies

Governor’s Office for Children

- Inform and support the work of the Children’s Cabinet
- Partner with Local Management Boards – coordination, accountability, capacity building

Local Management Boards

- Made up of local directors of state agencies, local agencies, business and faith leaders, community members and youth
- Design and implement strategies that achieve clearly defined results in a local 5-year strategic plan
Children’s Cabinets: Lessons Learned

Communication
- Clear expectations of roles
- Dedicated opportunities to exchange information

Coordination
- Mapping programs, data, financing streams
- Identifying gaps in services

State & Local Partnerships
- Partner with communities to address policy barriers, identify resources
- Local partners can identify community-specific needs, community assets
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