Key Landscape Factors Shaping Integration of Social and Health Services

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I am not just liver disease
And I am not just cancer
More than just the illness or disease—Whole Person Care

- An approach to healthcare that is more holistic and not just disease specific
- An approach that is coordinated & integrated (behavioral health, social services)
- An approach that is patient/family centered & supports engagement
- An approach that is collaborative, team and community based
- An approach that not only seeks to address immediate necessities, beyond just care of a illness or an acute or chronic condition, but also addresses short & long term needs & support
- An approach that at its core seeks to improve quality of life
Drivers of Integrated Care

- Affordable Care Act (examples include Patient Centered Medical Home model/community partnerships with groups such as YMCA, expansion of programs- MediCal)
- Patient Family Centered Care
- Social Determinants of Health/Health Equity/Disparities in Care
- Population Health Management
- Self Management of Chronic Conditions
- Dollars & SENSE
What does Ayah and her family need?

- Questions asked at recent routine follow up:
  1) Support System
  2) Quality of Support System
  3) Insurance
  4) Transportation
  5) Psychosocial status (status/behaviors-patient/caregiver)
  6) Substance use/abuse
  7) Home Living/Homeless
  8) Education/Work/Income
  9) Clinical Impression
  10) Plan, Acuity, Time (Social Worker notes)
Where are additional opportunities?

- Language/cultural/diverse communities
- Community partnerships, linkages, and collaborations (local, state, national)
- Patient/Family Engagement
- Education/Training for all members of the care team
- Recognition of short and long term support
- Flexibility and Innovation
- Investment/Return on Investment
THANK YOU VERY MUCH!

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