

NAM PATIENT & FAMILY LEADERSHIP NETWORK
Summer 2017 Update

Colleagues: We are pleased to reach out with updates on the NAM Patient and Family Leadership Network (PFLN). The PFLN operates under the auspices of the Care Culture & Decision-Making Innovation Collaborative (CCDmIC) of the National Academy of Medicine (NAM) Leadership Consortium for a Value and Science-Driven Health System. The PFLN is a virtual Network that engages the nation's patients and families in serving as effective leaders and advisors to the NAM and others to achieve better culture, better care, better value, and better health for all in a healthcare system that continuously learns and improves.

NAM MEETINGS OF INTEREST TO NETWORK PARTICIPANTS

- **Optimizing Strategies for Clinical Decision Support** -- focus: identify opportunities and practical strategies for improving clinical decision support (CDS) practices and adoption. Summary of meeting series is forthcoming. (February 10, 2017)
- **Leadership Consortium Members Meeting**—focus: identify opportunities to advance the priorities set out by the NAM's [Vital Directions for Health and Health Care](#) initiative, and the potential for machine learning when applied to health and health care. (March 23, 2017)
- **Clinical Effectiveness Research Innovation Collaborative**—focus: ramping up initiatives for knowledge: the National Medical Evidence Generation Collaborative (EvGen Collaborative). (April 20, 2017; [summary](#))
- **Care Culture and Decision-Making Innovation Collaborative**—focus: community values and engagement: exploring how a community's commitment to reducing health disparities might be assessed and improved. (May 5, 2017; [summary](#))
- **Value and Systems Innovation Collaborative**—focus: priorities in accelerating progress toward value-oriented healthcare payments within the context of a rapidly changing environment. (May 18, 2017; [summary](#))
- **Evidence Development & Use in a Learning Health System: Transforming Clinical Knowledge Generation in the U.S.**—focus: preview of an NAM publication summarizing insights from a meeting series involving health system executives and clinical research leaders on the issues, prospects, and progress for transforming evidence development and use; sponsored by PCORI. (June 19, 2017; [event page](#))
- **NAM-AHRQ Learning Health System**—focus: Moving forward the vision of a continuously learning health system. (June 20, 2017)
- **Effective Care for High-Need Patients: Opportunities for improving outcomes, value and health: NAM Special Publication Launch**—focus: action priorities and strategies for improving the effectiveness and efficiency of care for high-need patients. (July 6, 2017; [event page](#))
- **Digital Learning Collaborative**—focus: data infrastructure for social, public and clinical health data integration. (July 13, 2017; [event page](#))
- **NAM Action Collaborative on Clinician Well-Being and Resilience**—focus: to explore approaches to promoting clinician well-being by highlighting innovations in medical education, individual interventions, and organizational models. (July 13-14, 2017; [event page](#))

NAM COLLABORATIVE PROJECTS INVOLVING NETWORK ISSUES

Collaborative projects: 1) identify issues of common interest and marshal needed leadership; 2) develop tools and networks needed for progress; and 3) develop joint leadership possibilities through individually-authored *Perspectives* papers:

- *Assessment of community values.* Using *Vital Signs* framework, explore metrics for assessing community values and community engagement.
- *Executive incentives for reducing disparities.* Explore the payment structures and incentives of health system and payer executives with respect to the reward system for successful reduction of disparities in outcomes—both within the institution and in the community.
- *Regulatory Supports to Promote Equity.* Explore how IRS regulations and requirements related to community health needs assessments can be more explicit on identifying health disparities and proposing strategies to reduce them.
- *Improved Networking for Innovations.* Assess landscape of proven community engagement models and explore opportunities for better networking so information transfer about successful models is accelerated.
- *Advancement of Patient and Family Engaged Care.* Develop common PFEC action agenda including the creation of national PFEC goals. Develop a crosswalk of PFEC standards and measures and determine ways to digest the framework into messages for various stakeholder groups.
- *Compendium of innovations.* Explore characteristics of organizations that have set a vision for PFEC and the value proposition for the c-suite.

ENGAGING WITH THE PFLN

The work of the PFLN to be done in virtual form, with meetings and teleconferences planned based on specific project needs. We enthusiastically invite your engagement and any input for the activities underway or with topics for potential future activities. Visit the website at nam.edu/pfln for more information on activities of interest to PFLN participants.

Michelle Johnston-Fleece, MPH

Senior Program Officer

MJFleece@nas.edu



THE LEARNING HEALTH SYSTEM SERIES

CARE CULTURE AND DECISION-MAKING INNOVATION COLLABORATIVE

Participating Organizations

AARP	C.S. Mott Children's Hospital	Kaiser Permanente	Robert Wood Johnson Foundation
American Academy of Nursing	Dana-Farber Cancer Institute	Lown Institute	Schwartz Ctr for Compassionate
Amer. Acad. of Physician Assistants	Dartmouth Center for Health Care	Mayo Clinic	Healthcare
American Coll of Clin Pharmacy	Delivery Science	Nat'l Assoc of Comm Health Ctrs	Sentrian
American Coll of Nurse-Midwives	Dell Children's Medical Center	National Business Group on Health	University Hospitals
American Hospital Association	Duke University	Nat'l Comm. on Quality Assurance	University of North Carolina
American Institutes for Research	Emory University	National Governors Association	University of Pennsylvania
American Medical Association	Family Voices	National Partnership for Women &	University of Washington
American Nurses Association	Georgetown University	Families	Vidant Health System
Assoc. of Academic Health Centers	George Washington University	National Quality Forum	Virginia Commonwealth University
Assoc. of American Med. Colleges	Georgia Regents Medical Center	Nemours Health System	
Asthma & Allergy Fdtn of America	Gordon and Betty Moore Fdtn.	Northwestern University	Federal agencies:
Beryl Institute	Health Dialog	NYU Langone Medical Center	U.S. Dep't of HHS
Blue Shield of California Fdtn	Healthwise	Oregon Health & Science Univ	- Centers for Medicare & Medicaid
Boston Children's Hospital	Henry J. Kaiser Family Fdtn	PCORI	Services
Braintree Rehabilitation Hospital	Health Policy Partners	Ptnt-Centered Primary Care Collab	- AHRQ
C-Change	Informed Med. Decisions Fdtn	PatientsLikeMe	- HRSA
Cincinnati Children's Hospital	Inst for Healthcare Improvement	PFCCpartners	U.S. Dep't of VA
Coalition to Transform Adv. Care	Inst for Ptnt & Fam-Centered Care	Planetree	NIH
Consumer Union	Johns Hopkins Health System	RAND Corporation	-National Cancer Institute
Consumers United for EBH	Josiah Macy, Jr. Foundation	Research!America	

NAM LEADERSHIP CONSORTIUM FOR A VALUE & SCIENCE-DRIVEN HEALTH SYSTEM

Chair	Richard E. Kuntz	John W. Rowe	Ex-Officio
Mark B. McClellan	Medtronic	Columbia University	AHRQ
Duke University			Gopal Khanna
	Peter Long	Craig E. Samitt	CDC
Members	Blue Shield of California	Anthem, Inc.	Brenda Fitzgerald
David Blumenthal	Foundation		Chesley Richards
The Commonwealth Fund		Lewis G. Sandy	
	James L. Madara	United Health Group, Inc	CMS
Susan DeVore	AMA		Seema Verma
Premier, Inc.		Leonard D. Schaeffer	Patrick Conway
	Mark E. Miller	USC	
Judith Faulkner	MedPAC		DoD
Epic Systems		Joe Selby	David J. Smith
	Ameet Nathwani	PCORI	
David Feinberg	Sanofi US		DHHS
Geisinger Health System		Mark D. Smith	Don Wright
	Mary D. Naylor	Former, CA HealthCare	
Joseph F. Fifer	University of Pennsylvania	Foundation	VA
Healthcare Financial Mgmt Assn		UCSF	Poonam Alaigh
	William D. Novelli		Carolyn M. Clancy
Patricia A. Gabow	Georgetown; C-TAC	Jennifer Taubert	FDA
Former, Denver Health		Johnson & Johnson	Scott Gottlieb
	Sally Okun		HRSA
Atul Gawande	PatientsLikeMe	Marta Tellado	George Sigounas
Brigham and Women's Hospital		Consumers Union	NIH
	Harold Paz		Francis Collins
Julie L. Gerberding	Aetna	Reed V. Tuckson	Michael Lauer
Merck & Co., Inc.		Tuckson Health Connections	
	Jonathan B. Perlin		
Paul Grundy	HCA, Inc.	Debra B. Whitman	
IBM		AARP	
	Richard Platt		
Brent C. James	Harvard Medical School	Leadership in Transition	
Intermountain Healthcare		ASPPH	
	Richard J. Pollack		
Gary Kaplan	AHA		
Virginia Mason Health System			
	Peter J. Pronovost		
Gregory F. Keenan	Johns Hopkins Medicine		
AstraZeneca			
	Murray N. Ross		
Darrell G. Kirch	Kaiser Permanente		
AAMC			