

Effective Care for High-Need Patients: Opportunities for Improving Outcomes, Value, and Health

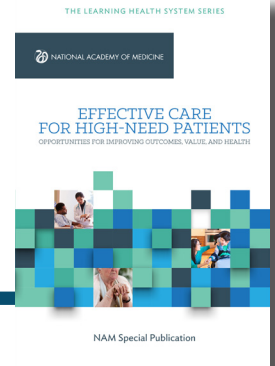
National Academy of Medicine Special Publication Launch Event

National Academy of Medicine & Peterson Center on Healthcare

AGENDA

July 6, 2017

Lecture Room | National Academy of Sciences Building
2101 Constitution Avenue NW
Washington, DC 20418



Meeting focus: Action priorities and strategies for improving the effectiveness and efficiency of care for high-need patients.

Core questions:

1. Given the diversity of high-need patients, how can segmenting this patient population based on unique factors that drive health care needs using a taxonomy help to more effectively guide care?
2. Based on what has been learned about best practices for care of high-need patients, what strategies might be successful to scale and spread effective models of care?
3. What are the highest priority next steps to implement those strategies, and how can the key decision-makers be engaged?

Outcomes intended: A clearer understanding of the best strategies to scale and spread successful models of care for high-need patients, and how key decision-makers might be engaged to ensure implementation of those strategies.

1:00 PM |

Opening Remarks

Michael McGinnis, National Academy of Medicine
Jeff Selberg, Peterson Center on Healthcare

1:25 PM |

Patient Vignette

Jamillah Hoy-Rosas City Health Works

1:45 PM |

Effective Care for High-Need Patients: A Synthesis

Peter Long, Blue Shield of California Foundation

2:15 PM |

Reactor Panel: Implications for High-Need Patients

Experts in the field discuss the National Academy of Medicine Special Publication and its implications for improving care for high-need patients through the implementation, spread, and scale of successful models.

Jeff Selberg, Peterson Center on Healthcare (Moderator)
Dave Chokshi, OneCity Health and NYC Health + Hospitals
Ann Hwang, Community Catalyst
Jeffrey Brenner, UnitedHealth Group
Rainu Kaushal, Weill Cornell Medical College & New York-Presbyterian Hospital
Stephen Cha, Center for Medicare and Medicaid Innovation

3:30 PM |

Advancing Progress for High-Need Patients: Moving Forward

Panelists discuss how to leverage the National Academy of Medicine Special Publication and ongoing efforts, such as The Playbook: Better Care for People with Complex Needs and a five foundation partnership to better care for high-need patients, and suggest key action items for different stakeholder groups.

Michael McGinnis, NAM (Moderator)
Melinda Abrams, The Commonwealth Fund
Bruce Chernof, The SCAN Foundation
Don Goldmann, Institute for Healthcare Improvement
Susan Mende, Robert Wood Johnson Foundation

Q&A and Open Discussion

4:30 PM |

Closing remarks

Peter Long, Blue Shield of California Foundation
Jeff Selberg, Peterson Center on Healthcare
Michael McGinnis, National Academy of Medicine

5:00 PM |

Reception

Planning Committee

Chair

Peter Long, PhD, Blue Shield of California Foundation

Members

Melinda Abrams, MS, The Commonwealth Fund

Gerard Anderson, PhD, Johns Hopkins Bloomberg School of Public Health

Tim Engelhardt, Centers for Medicare & Medicaid Services

Jose Figueroa, MD, Harvard School of Public Health

Katherine Hayes, JD, Bipartisan Policy Center

Download the publication at nam.edu/HighNeeds

Frederick Isasi, JD, MPH, Families USA

Ashish K. Jha, MD, MPH, Harvard School of Public Health

David Meyers, MD, Agency for Healthcare Research and Quality

Arnold S. Milstein, MD, MPH, Stanford University

Diane Stewart, MBA, Pacific Business Group on Health

Sandra Wilkniss, PhD, National Governors Association



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