Leadership Consortium for a Value & Science-Driven Health System

CARE CULTURE AND DECISION-MAKING INNOVATION COLLABORATIVE

MAY 5, 2017
NATIONAL ACADEMY OF SCIENCES BUILDING
LECTURE ROOM
2101 CONSTITUTION AVENUE, NW
WASHINGTON, DC 20418

Meeting focus: Explore individual engagement as a reflection of equity and community values.

Core questions:

1. Engaging communities. What is the state of the evidence and practice in engaging underserved and clinically and socially complex populations?

2. Building capacity. What tools and strategies may help equip clinicians for managing medical and social complexity effectively with patients and families?

3. Leadership insights. What is the role of leadership in creating and sustaining a culture of patient, family and community engaged care?

Outcomes intended: Understand the current state of the evidence related to an inclusive culture of engagement in health and health care delivery and design; explore compelling strategies to engage communities to improve population health and health care; understand new approaches to equipping clinicians and communities with necessary tools and skills for managing complexity; identify opportunities for collaborative projects to make progress.

8:30 am  Coffee and light breakfast available

9:00 am  Welcome, introductions, and meeting overview

Welcome from the NAM
Michael McGinnis, National Academy of Medicine

Opening remarks and meeting overview by Collaborative Chairs
Mary D. Naylor, University of Pennsylvania
William D. Novelli, Georgetown University
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| 9:30 am | State of the evidence: relationship of engagement, culture and disparities | This session will present an overview of the evidence related to health care disparities and on culture change efforts to involve clinically complex and underserved populations in health care delivery and research.  
*James Weinstein*, Dartmouth-Hitchcock Medical Center  
*Marsall Chin*, University of Chicago  
*C. Daniel Mullins*, University of Maryland School of Pharmacy  
*Pastor Franklin Lance*, Mount Lebanon Baptist Church  
*Q&A and Open Discussion*                                                                 |
| 10:45 am | Break                                             |                                                                                                                                         |
| 11:00 am | Engaging communities to influence culture of care and outcomes | This session will explore strategies of engaging communities in redesigning care for medically and socially complex populations.  
*Julia Resnick*, American Hospital Association Health Research & Educational Trust  
*Matt Longjohn*, YMCA  
*Rev. Dr. Tyrone Pitts*, Progressive National Baptist Convention  
*Melinda Abrams*, The Commonwealth Fund  
*Q&A and Open Discussion*                                                                 |
| 12:15 pm | Lunch session: health system CEO panel discussion | Participants reflect on the role of leadership in prioritizing and implementing culture change efforts in their communities.  
Moderator:  
*Peter Slavin*, Massachusetts General Hospital  
Panelists:  
*Bruce Siegel*, America’s Essential Hospitals  
*Joel Seligman*, Northern Westchester Hospital  
*Q&A*                                                                 |
1:30 pm  **Building clinician and community capacity for addressing complexity and disparities**

In this session, methods for equipping clinicians with skills to engage in shared decision making with patients and families with complex conditions will be discussed.

_Renee Murray_, Camden Coalition of Healthcare Providers  
_Lisa Opipari_, ImproveCareNow  
_Margaret Flinter_, Community Health Center, Inc.

*Q&A and Open Discussion*

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2:45 pm  **Issues and opportunities for collaborative action**

Meeting participants will explore further opportunities for collaborative action.

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3:15 pm  **Summary and next steps**

_Comments from the Chairs_

_Comments and thanks from the NAM_

3:30 pm  **Adjourn**