



NATIONAL ACADEMY OF MEDICINE

Leadership Consortium for a Value & Science-Driven Health System

CARE CULTURE AND DECISION-MAKING INNOVATION COLLABORATIVE

MAY 5, 2017

NATIONAL ACADEMY OF SCIENCES BUILDING

LECTURE ROOM

2101 CONSTITUTION AVENUE, NW

WASHINGTON, DC 20418

Meeting focus: *Explore individual engagement as a reflection of equity and community values.*

Core questions:

1. **Engaging communities.** What is the state of the evidence and practice in engaging underserved and clinically and socially complex populations?
2. **Building capacity.** What tools and strategies may help equip clinicians for managing medical and social complexity effectively with patients and families?
3. **Leadership insights.** What is the role of leadership in creating and sustaining a culture of patient, family and community engaged care?

Outcomes intended: Understand the current state of the evidence related to an inclusive culture of engagement in health and health care delivery and design; explore compelling strategies to engage communities to improve population health and health care; understand new approaches to equipping clinicians and communities with necessary tools and skills for managing complexity; identify opportunities for collaborative projects to make progress.

8:30 am **Coffee and light breakfast available**

9:00 am	Welcome, introductions, and meeting overview
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Welcome from the NAM

Michael McGinnis, National Academy of Medicine

Opening remarks and meeting overview by Collaborative Chairs

Mary D. Naylor, University of Pennsylvania

William D. Novelli, Georgetown University

9:30 am	State of the evidence: relationship of engagement, culture and disparities
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This session will present an overview of the evidence related to health care disparities and on culture change efforts to involve clinically complex and underserved populations in health care delivery and research.

James Weinstein, Dartmouth-Hitchcock Medical Center

Marshall Chin, University of Chicago

C. Daniel Mullins, University of Maryland School of Pharmacy

Pastor Franklin Lance, Mount Lebanon Baptist Church

Q&A and Open Discussion

10:45 am	Break
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11:00 am	Engaging communities to influence culture of care and outcomes
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This session will explore strategies of engaging communities in redesigning care for medically and socially complex populations.

Julia Resnick, American Hospital Association Health Research & Educational Trust

Matt Longjohn, YMCA

Rev. Dr. Tyrone Pitts, Progressive National Baptist Convention

Melinda Abrams, The Commonwealth Fund

Q&A and Open Discussion

12:15 pm	Lunch session: health system CEO panel discussion
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Participants reflect on the role of leadership in prioritizing and implementing culture change efforts in their communities.

Moderator:

Peter Slavin, Massachusetts General Hospital

Panelists:

Bruce Siegel, America's Essential Hospitals

Joel Seligman, Northern Westchester Hospital

Q&A

1:30 pm

Building clinician and community capacity for addressing complexity and disparities

In this session, methods for equipping clinicians with skills to engage in shared decision making with patients and families with complex conditions will be discussed.

Renee Murray, Camden Coalition of Healthcare Providers

Lisa Opiari, ImproveCareNow

Margaret Flinter, Community Health Center, Inc.

Q&A and Open Discussion

2:45 pm

Issues and opportunities for collaborative action

Meeting participants will explore further opportunities for collaborative action.

3:15 pm

Summary and next steps

Comments from the Chairs

Comments and thanks from the NAM

3:30 pm **Adjourn**