Better Health
Better Care
Lower Costs

Shared governance
Promoting transparency, visibility & inclusion among personnel and patients/families in design, improvement, and research activities
Interdisciplinary and cross-sector teams
Cross-continuum collaboration
PFEC-aligned personnel management practices
Built environment that facilitates PFEC
Patient/family activation
Increased family presence
Increased feelings of autonomy
Reciprocal relationships
Joy in practice
Inclusive culture
Increased compassion
Improved experience
Improved staff retention
Reduced burnout/stress
Improved patient-defined outcomes
Increased patient self-management
Improved quality of life
Reduced illness burden
Appropriate utilization and length of stay
Improved efficiency
Appropriate spending
Better value for patients and families

Leadership Structures Better Culture
Skills and Awareness Building Better Decisions
Connections Better Processes
Practices Better Experience

Commitment to change
Leadership vision and behaviors aligned with PFEC
PFEC as strategic priority
Assessment of current state
Change champions
Industry, business, policy and payer incentives for PFEC
Training to expand partnership capabilities of healthcare personnel and patients/families in design, improvement, and research activities
Development, sharing, translation of research
Promoting patient and family engagement
Attending to the emotional, social and spiritual needs of patients/families and personnel
Engaging patients/families in research activities

NOTE: linear placement of each element of the framework is not meant to suggest order or hierarchy