MODELS OF CARE FOR HIGH-NEED PATIENTS

A National Academy of Medicine Workshop
...funded by the Peterson Center on Healthcare

OCTOBER 21, 2016
NATIONAL ACADEMY OF SCIENCES BUILDING
ROOM 100
KECK CENTER
WASHINGTON, DC 20001

NAM LEADERSHIP CONSORTIUM FOR A VALUE & SCIENCE-DRIVEN HEALTH SYSTEM

Meeting objectives
1. **Examine tools to improve care delivery for high-need patients.** Discuss a patient “taxonomy” matched to care models with the most potential to improve outcomes and lower costs, and the use of measures to enhance care delivery.
2. **Advance policy to support better care for high-need patients.** Consider a policy-level approach and other insights to support and accelerate the spread and scale of effective care models.
3. **Synthesize and identify future opportunities.** Provide a synthesis of the three-part workshop series and identify approaches and priorities for advancing progress.

8:00 am   Coffee and light breakfast available

8:30 am   Welcome and agenda overview
- **Jeff Selberg,** Peterson Center on Healthcare
- **Peter Long,** Blue Shield of California Foundation *(Chair)*

9:00 am   Patient perspective: A caregiver and clinical team example
- **Eric De Jonge,** MedStar Total Elder Care
- **Veronica Humes Butler,** Long-time Caregiver
- **Gretchen Nordstrom,** MedStar Total Elder Care

9:30 am   A patient taxonomy and promising care models

This session will examine a taxonomy of high-need patients matched to care models with the most potential to improve outcomes and lower the total cost of care for high-needs patients.
- **Melinda Abrams,** The Commonwealth Fund, Planning Committee Member
- **Arnie Milstein,** Stanford University, Planning Committee Member

_Q&A and Open Discussion_
| 10:45 am | **Policy opportunities for spread and scale of care models** |

Introductory comments:
- **David Blumenthal**, The Commonwealth Fund

The planning committee offers insight on opportunities to advance policy.
- **Jerry Anderson**, Johns Hopkins School of Public Health, Planning Committee Member

Bipartisan Policy Center policy framework for implementation of effective care models for high-need patients, particularly Medicaid and Medicare eligible.
- **Katherine Hayes**, Bipartisan Policy Center, Planning Committee Member

10 minute break

Reactor panel:
- **Julian Harris**, Care Allies
- **Melanie Bella**, Formerly CMS and Independent Consultant
- **Carolyn Ingram**, Molina

*Q&A and Open Discussion*

| 12:30 pm | **Lunch** |

| 1:00 pm | **The use of measures in payment to enhance care** |

Experts discuss the use of measures in health care payment, and their role in enhancing and incentivizing high-value care for high-need patients.
- **Helen Burstin**, National Quality Forum
- **Shari Ling**, Centers for Medicare and Medicaid Services
- **Rick Kronick**, University of California San Diego

*Q&A and Open Discussion*

| 2:15 pm | **Synthesis** |

A synthesis of suggestions and insight gleaned to date from the three-part workshop series.
- **Ashish Jha**, Harvard School of Public Health, Planning Committee Member
- **Peter Long**, Blue Shield of California Foundation, Planning Committee Chair
| 3:00 pm | Counsel on moving the field forward |

A tightly moderated discussion of priorities for stakeholder action to improve care for high-need patients.

Moderator: David Meyers, AHRQ, Planning Committee Member

Reactor insight:
- **Payer:** Aelaf Worku, CareMore
- **System representative:** Dave Chokshi, NYC Health + Hospitals
- **Patient:** MaryAnne Sterling, Sterling Health IT Consulting and Connected Health Resources
- **Physician researcher:** David Dorr, Oregon Health and Science University

| 4:15 pm | Closing remarks |

- Michael McGinnis, National Academy of Medicine
- Peter Long, Blue Shield of California Foundation (Chair)

| 4:30 pm | Adjourn |

Planning Committee

**Chair**
Peter Long, PhD, Blue Shield of California Foundation

**Members**
- Melinda Abrams, MS, The Commonwealth Fund
- Gerard Anderson, PhD, Johns Hopkins Bloomberg School of Public Health
- Tim Engelhardt, Centers for Medicare & Medicaid Services
- Jose Figueroa, MD, Harvard School of Public Health
- Katherine Hayes, JD, Bipartisan Policy Center
- Frederick Isasi, JD, MPH, National Governors Association
- Ashish K. Jha, MD, MPH, Harvard School of Public Health
- David Meyers, MD, Agency for Healthcare Research and Quality
- Arnold S. Milstein, MD, MPH, Stanford University
- Diane Stewart, MBA, Pacific Business Group on Health
- Sandra Wilkniss, PhD, National Governors Association