Creating Value for People with Chronic Conditions

Brent Asplin, MD – SVP and Chief Clinical Officer
Transforming together --- Mercy’s clinical organization
Over 3616 Providers are aligned with Advanced Health Select

- Mercy Health Select: 1815 providers
- Advanced Health Select: 696 providers
- New Health Collaborative: 494 providers
- Metro Health: 611 providers

Note: Advanced Health Select (AHS) providers joined AHS Directly but are transitioning to be a part of AHS through Mercy Health Select
IOM National Roundtable on Health Care Quality (1998)

• **Underuse**
  • Failure to provide a health care service when it would have produced a favorable outcome for a patient

• **Overuse**
  • A health care service is provided under circumstances in which its potential for harm exceeds the possible benefit

• **Misuse**
  • An appropriate service has been selected but a preventable complication occurs and the patient does not receive the full benefit
MACRA final votes

- House: 392 – 37
- Senate: 92 – 8
“A Roundtable on Population Health Management for Chronic Conditions”

- **Under-management**
  - Failure to provide a care management service that would have produced a favorable outcome

- **Over-management**
  - Delivering care management services that are more intensive than needed for a selected population

- **Mismanagement**
  - Delivering appropriate care management services ineffectively and/or to the wrong populations
Care Management Intensity

• Patient centered medical home
• Enhanced ancillary care team support
  • MTM pharmacy, DM education, group visits
• Active care coordination
  • Nurse, social worker, and/or health coach
• Care coordination plus daily monitoring
• Ambulatory ICU / home care / hospital at home
Chronic Program Impact
2015 Admits Per 1000
MSSP (HF, COPD, hDM)

57% Decrease
Gaps

• Courage that value based care is a growth strategy for health systems
• Lack of systematic program evaluation capabilities / commitment
• Disease and event based tactics rather than person-focused care management
  • Patient activation
  • Behavioral health co-morbidities
  • Health literacy
  • Social support
Thank You