



NATIONAL ACADEMY OF MEDICINE

MODELS OF CARE FOR HIGH-NEED PATIENTS

A National Academy of Medicine Workshop

...funded by the Peterson Center on Healthcare

JANUARY 19, 2016

NATIONAL ACADEMY OF SCIENCES BUILDING

LECTURE ROOM

2101 CONSTITUTION AVENUE, NW

WASHINGTON, DC 20418

NAM LEADERSHIP CONSORTIUM FOR VALUE & SCIENCE-DRIVEN HEALTH CARE

Meeting objectives

1. **Data and segmentation.** *Review existing data sources on care delivery to high-need patients, and consider how the populations may be best characterized to design and target care more effectively.*
2. **Design elements.** *Explore successes and lessons learned from designing various models of care.*
3. **Policy implications.** *Consider policies particularly important to spreading the most successful models.*

8:00 am Coffee and light breakfast available

8:30am	Welcome and agenda overview
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- **Michael McGinnis, MD, MPP**, National Academy of Medicine
- **Jeff Selberg, MHA**, Peterson Center on Health Care
- **Peter Long, PhD**, Blue Shield of California Foundation (*Chair*)

8:45am	Patient perspective
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- **Darcel Jackson**, Children's National Health System

9:00am	Framing the conversation: utility of a segmentation strategy for high-need patients and implications for care and policy
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Perspectives on the issues and uses of different approaches to segmenting high-need patient populations, and the implications for care delivery and policy.

- **David Dorr, MD, MS**, Oregon Health & Science University
- **Craig Samitt, MD**, Anthem, Inc.
- **Simon Hambidge, MD, PhD**, Denver Health

9:30am	The existing data on high-need patients
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Primary data sources and insights gleaned about the nature and care for high-need patients, including identification of the limits and opportunities of working with these data.

- **Gerard Anderson, PhD**, Johns Hopkins University
- **Ashish Jha, MD, MPH**, Harvard T.H. Chan School of Public Health
- **Paul Bleicher, MD, PhD**, Optum Labs

Q&A and Open Discussion

10:30 am	Break
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10:45 am	Understanding the taxonomy of high-need patient populations
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Synthesis of what we know about segmenting high-need patient populations, and the activities underway to build the taxonomy.

- **Melinda Abrams, MS**, The Commonwealth Fund

Q&A and Open Discussion

11:30 am	Breakout sessions: interacting with the data and segmentation
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Two small-groups discuss: 1) the use of a segmentation strategy for high-need patients, 2) challenges and opportunities in use of different approaches and data sources for segmenting patients, and 3) implications of groupings for design, organization, and financing of care delivery.

12:30 pm	Working lunch and report back from breakout sessions
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1:30 pm	Identifying the design elements of successful models
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Panelists explore attributes of successful models.

- **Molly Coye, MD, MPH**, Network for Excellence in Health Innovation
- **Randall Brown, PhD**, Mathematica Policy Research
- **Rahul Rajkumar, MD, JD**, Center for Medicare & Medicaid Innovation

Q&A and Open Discussion

2:30 pm	Replicating successful models through spread and scale
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Panelists introduce policy strategies and opportunities to improve care for high-need patients.

- **Arnold Milstein, MD, MPH**, Stanford University
- **Katherine Hayes, JD**, Bipartisan Policy Center
- **Sandra Wilkniss, PhD**, National Governors Association

Q&A and Open Discussion

3:10 pm	Break
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3:20 pm	Breakout sessions: policy implications
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Two small-groups: 1) discuss key barriers to scaling new delivery models for high-need patients, and 2) identify essential elements for a policy framework that would mitigate these barriers.

4:20 pm	Report back
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A facilitated large group discussion reviews outcomes and takeaways from the breakout.

4:45 pm	Summary and next steps
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- o **Peter Long, PhD**, Blue Shield of California Foundation (*Chair*)
- o **Michael McGinnis, MD, MPP**, National Academy of Medicine

5:00 pm	Adjourn
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Planning Committee
<u>Chair</u> Peter Long, PhD , Blue Shield of California Foundation
<u>Members</u> Melinda Abrams, MS , The Commonwealth Fund Gerard Anderson, PhD , Johns Hopkins Bloomberg School of Public Health Tim Engelhardt , Centers for Medicare & Medicaid Services Katherine Hayes, JD , Bipartisan Policy Center Aparna Higgins, PhD, MA , America's Health Insurance Plans Frederick Isasi, JD, MPH , National Governors Association Ashish K. Jha, MD, MPH , Harvard School of Public Health David Meyers, MD , Agency for Healthcare Research and Quality Arnold S. Milstein, MD, MPH , Stanford University